

## EMERGENCY PREPAREDNESS

Our hospital takes multiple steps to be prepared for emergencies. Our Emergency Operations Plan (EOP) includes processes that are designed to evaluate risks that may adversely affect the life or health of our patients, staff, and visitors by initiating and terminating the hospital's response and recovery phases of an emergency.



## PLAIN LANGUAGE CODES

Hammond-Henry Hospital uses “plain language” safety codes to communicate the occurrences of disasters/crisis on our overhead paging system. Some codes you might want to be aware of include:

**Code Red**-Fire. Announcement will state location of fire.

**Evacuation**-overhead announcement will specify area for evacuation

**Active Shooter**-announcement will give last known location and description of suspect

**Code Adam**-abduction. Announcement will give last known location, age, gender, and description of clothing of child and description of suspect (if known)

**Operation Search**- is a bomb threat.

**Disaster Alert**-Internal or External. Announcement will state disaster and description

**Code Elopement**-missing patient. Announcement will provide description and last known location of missing person.

**Code Lockdown**-Traffic is restricted throughout the hospital and unit. Will be repeated every 30 minutes that the lockdown continues.

Once the emergency has been effectively managed or resolved, and based on the emergency operations plan, the code should be canceled. Announcement will state, “(Plain Language Code)-All Clear” three times.

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*Our goal is to provide a safe, secure, and therapeutic environment for patients, staff, and visitors.*

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## HAZARD VULNERABILITY ASSESSMENT (HVA)

Each year our hospital assesses our risks and vulnerabilities and prioritizes them to identify potential hazards. Our emergency operations program is designed to be “all hazard” meaning that we remain vigilant to respond to emergency events whether they have been pre-identified through our HVA or not. This is accomplished through practiced teamwork, good communication, and the process of incident action planning. Our top 3 Hazards Include: Blizzards, extreme weather conditions, and severe thunderstorms.



*Hammond-Henry Hospital has maintained a 5-star CMS rating for the past 8 years.*

## Contact Us

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## COMMUNICATION IN A DISASTER

Our communication plan supports rapid and accurate communication both internally and externally. Each department has a department specific call tree to notify staff of a threat or emergency that may impact or involve them. We have multiple ways to communicate internally with our staff and patients including overhead paging, hand-held radios, cell phones with texting, message boards, runners, and landlines.

Patient and Family Communication – Our facility provides information to all patients and family members regarding our EOP as part of our orientation and on-going communications. In the event of an emergency, family members may be notified and briefed on the status of the facility and the condition of their loved one as soon as it is feasible to do so. In case of an emergent situation, where time and conditions do not allow us to communicate with our patient’s families in a timely manner, we may utilize other methods as available to provide a phone number to families where they can call and obtain information on the status and location of their family member. Please call us with any questions.